



Star Finvest Private Limited

MEMBER : National Stock Exchange of India Ltd, Bombay Stock Exchange Ltd, MCX, Depository Participant-NSDL
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STAR FINVEST PRIVATE LIMITED

POLICY FOR REDRESSAL OF INVESTOR GRIEVANCE (Applicable for all exchanges/segment) Version 2.0

1. Background

Star Finvest Private Limited (SFPL) is registered with the Securities and Exchange Board of India (SEBI) as:

1. Stock Broker (SEBI Registration Number INZ000160735)
2. Depository Participant (SEBI Registration Number IN-DP-268-2016)

As a matter of good practice, the policy for redressal of investor grievances is made available for the benefit of the investors who deal with SFPL.

2. Name and Details of the person in charge of handling investor grievances

Mr. Saurabh Bansal, Director is overall incharge of handling investor grievances at SFPL

3. Procedures relating to Investor Grievance Register

- Investor Grievance Register will be maintained at all places that deal with investor including the Head Office and all branches/ Authorized Persons office/ other offices that deal with Investor. The Register would contain
 - Date of Grievance
 - Affected Party details
 - Details of the Grievance

4. Investor Grievance Email ID

Email ID "support@starinvest.in" has been designated as the Investor in compliance with the requirements of the SEBI circular ref. MRD/DoP/Dep/SE/Cir-22/06 dated 18-Dec-2006.

5. SEBI SCORES

All grievances in SEBI Complaints Redress System (SCORES) shall be looked into by SFPL. Adequate steps will be taken for immediate redressal of grievances, but in any case not later than one month from the date of receipt of the complaint.

For Star finvest Private Limited

(Surender Kumar Gupta)
Director

Date: 01-04-2022

